



Client File

Name: _____

Age: _____

Height: _____

ID no.: _____

Phone no.: _____

E-mail: _____

Address: _____

What is your surfing experience?

- ⇒ I'm a beginner – “never had experience” until “I’m starting to get my first green wave”;
- ⇒ I'm intermediate – “In green waves I’m starting to do my first turns, but struggle at generating speed” to “I can try some manoeuvres on the top of the wave”;
- ⇒ I'm advanced – “I can generate speed and do manoeuvres”.

Terms and Conditions

Surfing is a physically demanding sport that requires for those who are taking part, a reasonable fitness and swimming standard. If you are taking part in any of our courses, you must be able to swim, at least, 50 meters.

When booking a surf course, online or in person, we ask that any health condition that may jeopardise surfing is declared. If there are any impeditive conditions¹, you will be advised not to participate in the course, as you will no longer be covered by sports insurance. In the event of an accident, related to a health condition not disclosed by the participants, *The Surf Academy* assumes no responsibility.

For safety reasons during classes, it is not allowed to remain for any participant who demonstrates that he/she is under the influence of alcohol, medication or drugs.

Often videos and pictures are taken from the participants during the lessons. Those might be, or might not be, used on our social media.

Surf Equipment

Surfing equipment is provided for the surf lessons only. *The Surf Academy* does not offer a rental service.

A surfboard and a wetsuit will be designated to you, according to your surfing level and stature.

All wetsuits are 4:3mm (winter wetsuits), so you can spend the most time out in the water.

All surfboards and wetsuits are constantly checked and cleaned and therefor in good conditions for use. If there is any malfunction to them, please report it to the responsible of *The Surf Academy*.

Surfboards are fragile. We kindly ask you to treat them carefully. Don't throw them onto the floor, don't step or sit on them when they are upside down.

Any damage to the surf equipment, outside of normal use or wear, will be charged.

¹ Heart problems or pregnancy are cases where surfing is discouraged.

Cancellation policy

The Surf Academy does not accept cancellations on the day of the activity. In case of no-show, the class(es) will be charged in its entirety.

The cancellation of the lesson(s) by the client will only be possible 24 hours in advance, never on the day of the lesson(s).

Class hours are combined directly with the client at least 24 hours in advance.

On the day of activity is given tolerance of 30 minutes. From that moment on it is considered absence and *The Surf Academy* reserves the right to charge the class(es).

No refunds are made in the following cases:

- adverse weather or "unsurfable" conditions (large or too small waves). In this case, alternative suggestions for different activities related to surfing will be presented;
- in the event of an accident or physical exhaustion.

Booking terms

The reservation of any of our services must be made to the email info@thesurfacademy.pt , Instagram or WhatsApp message.

When booking a package of 2 or more days, it is assumed that the days of classes are consecutive. If you wish to have the days of classes interspersed, please mention it when booking.

The validity period of the classes purchased corresponds to the validity of the season, namely the periods of low season and high season.

Surf lessons with *The Surf Academy* include sports insurance, which will be activated in the event of an accident during the lesson(s) and the need for hospital treatment (in accordance with current legislation). The excess is €60.

To finalize your reservation, it is necessary to do a 20% deposit of the total amount, or a full payment. Proof of bank transfer is necessary.

Full refund, in case of cancellation 48 hours prior to the start date. After that, 10% of the total amount is charged.

After verification of the payment of the reservation you will receive a confirmation email, with the details of the reservation and the respective invoice. The service reservation is complete.

Payment Details

Bank transfer

Bank name: Crédito Agrícola

Account name: Pedro Daniel Figueira Matos Fernandes

Account nr. º: 40353570382

IBAN: PT50 0045 5191 40353570382 13

BIC/SWIFT: CCCMPTPL

PayPal

info@thesurfacademy.pt